



# Watch Systems, LLC

## Remote Express App

### User Manual

**Abstract:** This document is a reference user manual for the OffenderWatch Remote Express product. Remote Express allows an offender to fulfill their obligation to re-register without having to visit their law enforcement agency.

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## Before you start: What you need to know:

### Has your law enforcement agency extended an invitation for you to use Remote Express?

Remote Express is provided to offenders when their agency has invited them to use the app. If you have not been approved to use Remote Express, you will receive an error message when you attempt to access the app that indicates for you to contact your agency to allow access.

### Remote Express requires a Fee for the offender to use.

If Remote Express has been enabled for you, after you successfully log into Remote Express, you will be charged for a yearly subscription to use the application. A credit or debit card payment will provide you with a subscription to use the service for a year.

### Remote Express requires you to have an email address.

Your primary email address will be sent all information updates to your re-registration.

### Remote Express requires you to take a picture of yourself.

Remote Express is to be used by the offender, not someone else who is acting on behalf of the offender. A picture of yourself is required so your agency can be sure the information updated is from you. You must also have a facial picture taken for OffenderWatch to compare against.

### Remote Express requires you to send in your location.

It is important to report your location so we can ensure it is you updating your information. The location you fill out your information from should be your home address or from the location that qualifies as your main residence or place of 'homelessness'. It is understandable that you might fill out information from another location because you lack cell phone or wi-fi coverage from your home. NOTE: Remote Express will not track your location, it only reports your location once each time you login to the app.

### Remote Express does not assure you that you do not have to visit the agency.

Officers can reject your answers and require you to visit the office to complete your obligations. This can happen due to questions about your updates, or for any reason such as the picture of yourself is not of good quality, or the location you are currently updating the information from is not showing correct data.

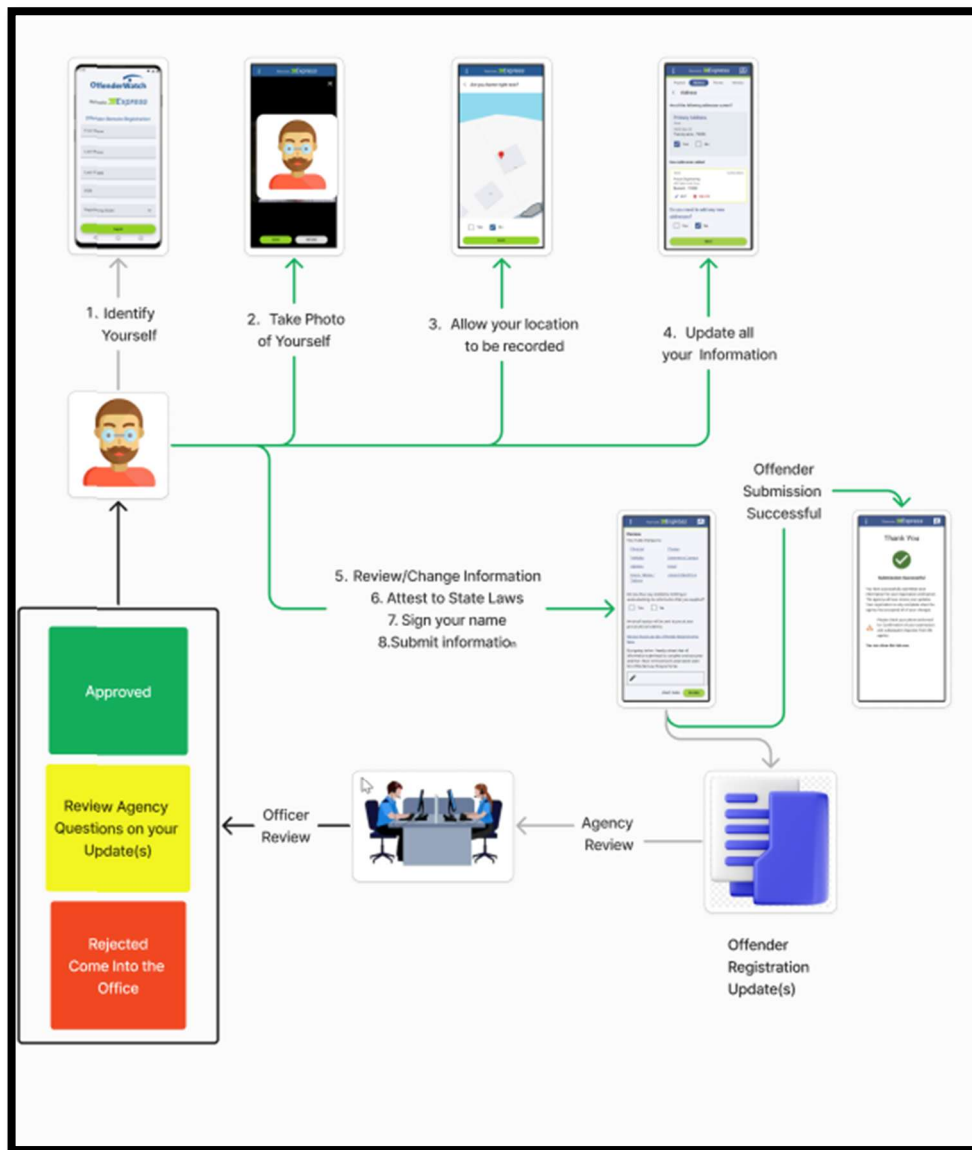
### Vehicle updates require you to submit a picture of your vehicle; or of your vehicle's registration.

Adding and a vehicle requires that you take a Picture of either your vehicle or your registration card. The registration card is preferred so we can ensure that the VIN and other vehicle information is properly recorded.

# How Remote Express Works

1. Identify yourself by entering: First Name; Last Name; last 4 digits of your social security number; Date of Birth; and State you report to.
2. Take a photo of yourself as directed by the app.
3. Allow your location to be reported.<sup>1</sup>
4. Update all your information.
5. Review your information and make updates if necessary.
6. Attest to your State Laws (shown before you sign your name).
7. Sign your name.
8. Click on Submit.

**Review your phone's Signal Strength as you will want to be in good coverage.**



<sup>1</sup> To enable your location on Apple iPhones, see Appendix A.

After you have submitted your information, the Agency will review your updates and respond in one of the following ways: 1) Approving your update; 2) Requesting more information; or 3) Rejecting your updates. When the agency requests more information, see the section in this manual called 'Officer Requires Further Action By You' to understand how to respond back to the agency.

## Identifying Yourself to OffenderWatch

To access OffenderWatch Remote Express:

On your phone, tablet or PC, go to your browser and type in: [remote-express.web.app](https://remote-express.web.app). The Offender Remote Express app will display.

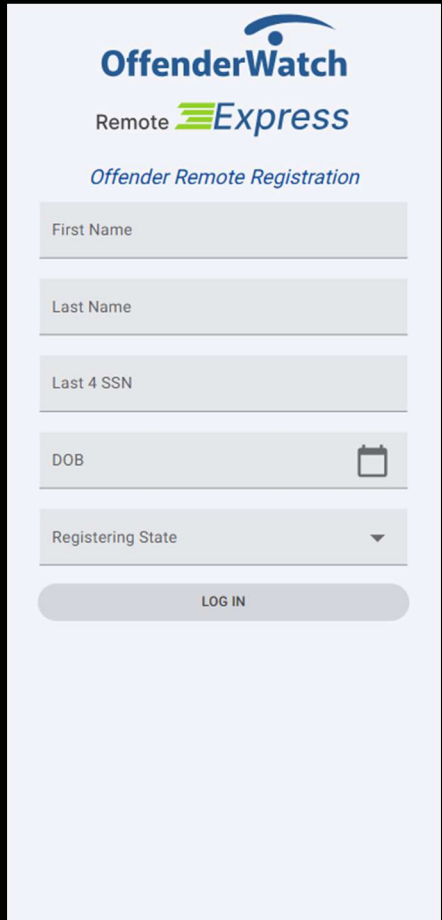
You must identify yourself by entering in:

Your first and last name;

The last 4 digits of your Social Security number (SSN);

Your date of birth (DOB);

The State your agency resides in (Registering State).



The screenshot shows the 'OffenderWatch Remote Express' registration interface. At the top, the logo 'OffenderWatch' is displayed in blue, with 'Remote Express' below it in a smaller font, where 'Express' is in a green and blue gradient. Underneath, the text 'Offender Remote Registration' is centered. The form consists of several input fields: 'First Name', 'Last Name', 'Last 4 SSN', 'DOB' (with a calendar icon), and 'Registering State' (a dropdown menu). A 'LOG IN' button is located at the bottom of the form.

After filling in the information, click on Log In. If the system finds your information and you have been enabled to use Remote Express, the application will next ask you to take a photo of yourself.

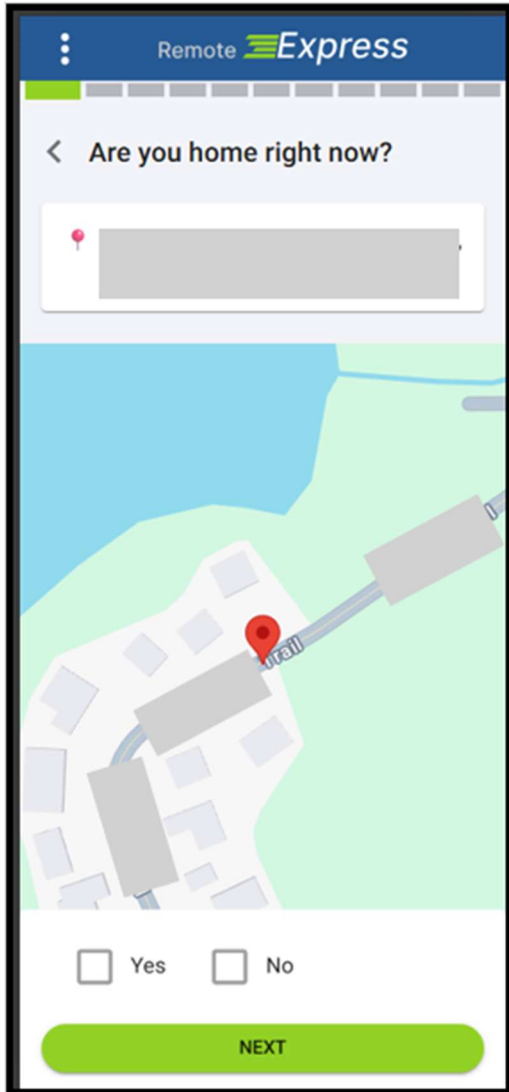
## Taking Your Photo

This application will ask you to take a photo of yourself before you can proceed. Using your phone's camera, make sure to take a picture of your face in good lighting. Be sure it is clear and focused before 'saving' the photo. Your photo will be shown to the officer reviewing your updated

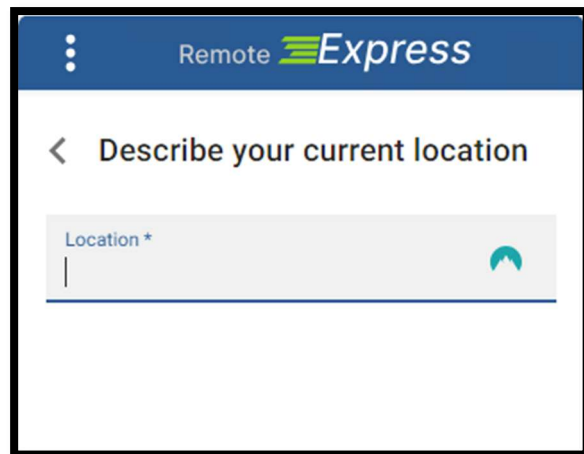
information and the officer can approve or reject your application based upon the photo you have taken.

## Providing Your Location

Your law enforcement agency prefers that you are running the Remote Express app from your home (or your current location you are using to sleep if you are homeless). The app will prompt you “Is this your home address?” If it is not, click on ‘No’ and the app will ask you for information about the location you are updating your information from.



It is acceptable to run the app from a location other than your home for many reasons. If you are describing your location indicate if you have poor communications at your home location if that is the reason.



## Updating Your Information

Once you have responded with your location, the next screen the app will display is dependent on what the agency has requested you to update. Therefore, some of the information ‘tabs’ shown in this user manual might not be displayed on your app.

When all information tabs have been completed with your updates, the 'Summary' screen will appear. You can go back to any information tab you have updated if you need to. Otherwise, the app will prompt you through statements that you must read and indicate that you have read them. See: Summary for more information.

## Check Box for Current and Primary on Entries

Entries for Addresses, Phones, Vehicles, Contacts, Email and Internet all ask the user if the entry is current and if the entry is primary.

“Current” means that **the entry is active** and in use by yourself. For example, if you have a mobile phone that you replaced, you will need to add the new mobile phone and indicate the 'old mobile phone' is not current by checking 'No' for that phone entry.

“Primary” means that **the entry is your main**. These are the entries that require you to mark an entry as Primary (if you have one):

- Home Address;
- Work Address;
- School Address;
- Volunteer Address;
- Vehicle;
- Home Phone;
- Mobile Phone;
- Work Phone;
- Emergency Contact;
- Email Address;
- Internet Identifier.

**Primary Address** 01/09/2025

*Work*

**Garage on 9th Avenue**  
939 9th Ave  
Transylvania Way, Florida 32792

Is this work address current?

Yes  No

Is this work address primary?

Yes  No

EDIT DELETE

Note: When you add a new entry, it will be highlighted with a yellow outline.

## Physical Tab

If you are required to update your physical information, you will see your physical details. Review all of your details.

1. Check the 'No' to confirm there are No changes to these details.
2. Check 'Yes' if you need to make changes.
3. Make the changes you need to. Note that you cannot update your height or eye color.
4. Select 'Next' to continue to the next section.

The screenshot shows the 'Physical' tab selected in the Remote Express app. The screen displays the following details:

- Height: 6 ft, 2 in
- Weight: 300 lbs
- Eye Color: Brown
- Hair Color: Black
- Hair Length: Short/Collar

Below the details, there is a question: "Has your weight, hair color, or hair length changed?" with two radio button options: "Yes" (selected) and "No".

A large green button labeled "NEXT" is located at the bottom of the screen.

## Home Address

The first form in the Home Address tab can be a blank form depending on how your agency has requested you to fill out this information. If a blank home address form appears you are to enter in your full ‘current and primary’ home address as of today. Once you have entered in this information all of you home ‘current’ home addresses the agency has on record for you will appear.

Review each of your home addresses that are shown and mark them as current if each one is used.

1. All Home Addresses must be confirmed by selecting ‘Yes’ or ‘No’ to say whether they are ‘Current’ (active, in use by yourself).
2. If the home address entry is your main home address check ‘Yes’ to the question: ‘Is this home address primary?’.
3. Answer the question ‘Do you need to add any new home addresses?’ if ‘Yes’ then the ‘Add Address’ form will appear.
4. If you are Finished adding new addresses, then select ‘No’ to the question and click next to move to next section to add Work, School and Volunteer addresses.

## Home Address Types

The following are ‘Home Address Types’ that are selected from when you add a new Home Address:

Type	Notes
Home	This address is the location that qualifies as your main residence. You are required to mark a home type address as Primary.
Mailing	This address is how you receive mail.
Secondary	This address type is to indicate a location that you sometimes stay over night at. It is not allowed to be a primary home address.
Temporary	This address is a location that you must fill in a start and end date for because it is temporary, such as a hotel or a short term rental. It is not allowed to be a primary home address.
Homeless	This type of home location is used when you have no home address and will be designated by an address or your location if you are where you plan to sleep.

## Add Home Address

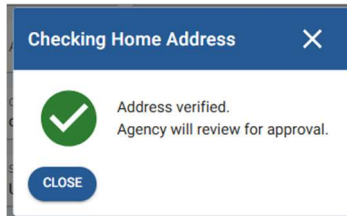
Fill in your address information. Field inputs that have a \* next to them are required entries.

When you click on 'Save' after completing required entries, the application will check the address to see:

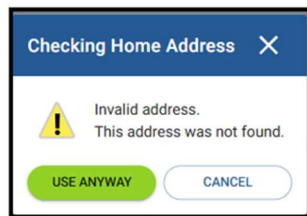
- 1) Is the Address a Valid Address?
- 2) Does the Address violate any distance requirements from protected areas?

A display will show the results of the Address Check. There are 3 possible outcomes:

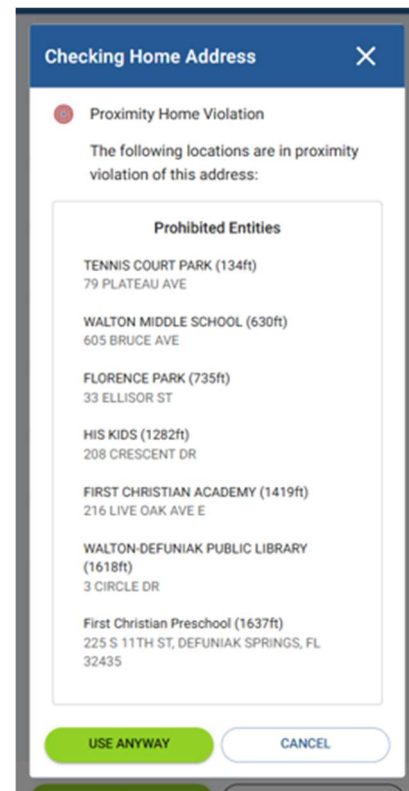
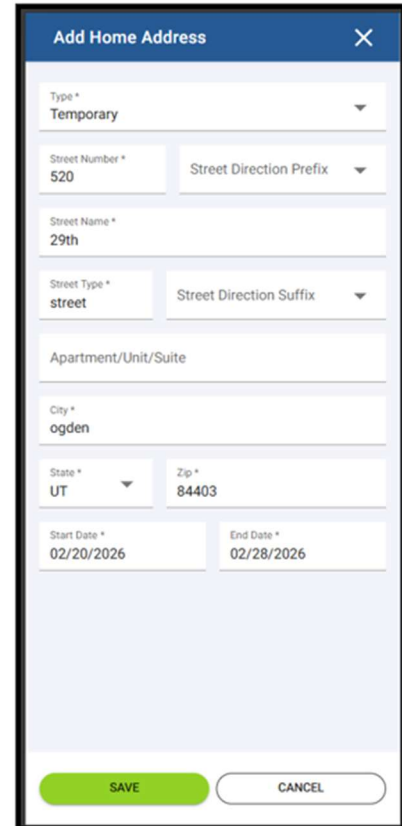
- 1) Address verified. It is a valid address and does not violate any proximity requirements.



- 2) Address is not valid. If you are sure about your address you can click on 'Use Anyway', otherwise re-enter the portion of the address that is not valid by clicking on 'Cancel'.



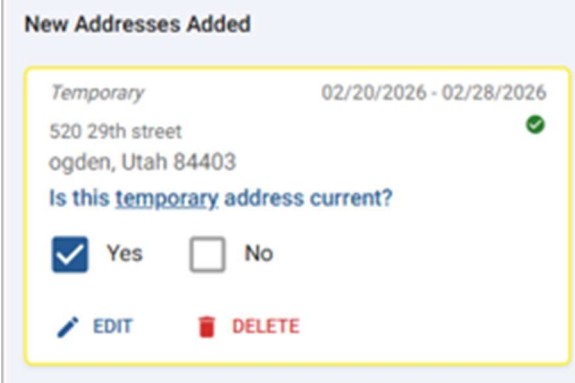
- 3) Proximity Violation encountered. If the address check returns a proximity (as shown on the right), it is advised that the offender cancel the add of this address as the agency will likely reject the offender from living at the address based upon the violation. The offender is given the option to 'Use Anyway' as sometimes the violating protected area is no longer valid (in the case of day care centers).



Each of the results of the Address Check will be illustrated on the Address Entry:

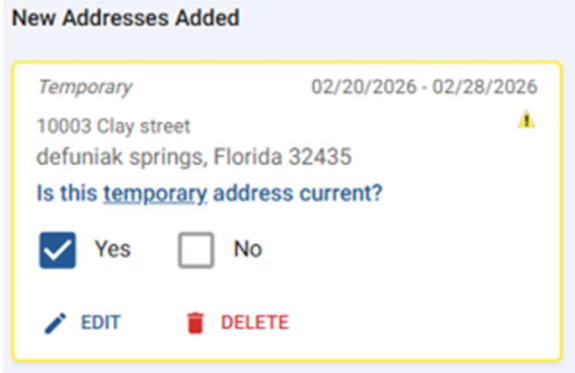
When you have added an address, the app will show you the new address and highlight the box in yellow to indicate it is new and has to be approved by the law enforcement agency.

Temporary Address is Valid.



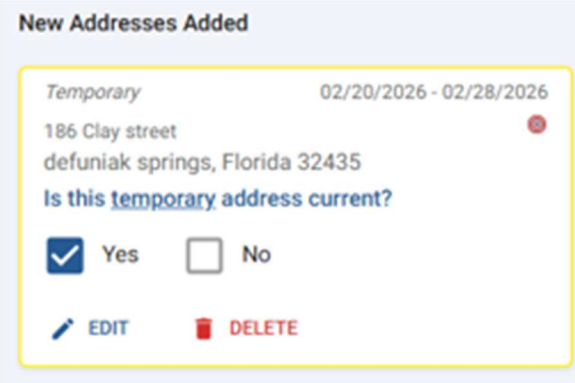
The screenshot shows a card titled "New Addresses Added" with a yellow border. The card contains the following information: "Temporary" with a date range "02/20/2026 - 02/28/2026" and a green checkmark icon. The address is "520 29th street, ogden, Utah 84403". Below the address is the question "Is this temporary address current?" with a checked "Yes" radio button and an unchecked "No" radio button. At the bottom are "EDIT" and "DELETE" buttons.

Temporary Address is Invalid address.



The screenshot shows a card titled "New Addresses Added" with a yellow border. The card contains the following information: "Temporary" with a date range "02/20/2026 - 02/28/2026" and a yellow warning triangle icon. The address is "10003 Clay street, defuniak springs, Florida 32435". Below the address is the question "Is this temporary address current?" with a checked "Yes" radio button and an unchecked "No" radio button. At the bottom are "EDIT" and "DELETE" buttons.

Temporary Address has proximity violation(s).



The screenshot shows a card titled "New Addresses Added" with a yellow border. The card contains the following information: "Temporary" with a date range "02/20/2026 - 02/28/2026" and a red circle with a white exclamation mark icon. The address is "186 Clay street, defuniak springs, Florida 32435". Below the address is the question "Is this temporary address current?" with a checked "Yes" radio button and an unchecked "No" radio button. At the bottom are "EDIT" and "DELETE" buttons.

When you have completed making all of the information updates you can come back to any entries and change by clicking on Edit.

If you need to add another address, check 'Yes' again to add another new address.

## Work / School / Volunteer (W/S/V) Addresses

After Home addresses are entered, the next information asked for will be for work, school and volunteer addresses. These address types also carry a 'Primary' designation to indicate that the type of address is considered your primary source for work, school or volunteering. For example, if you have two work addresses and one is where you show up Monday through Friday and the other is a job you work on Saturday, the primary work address would be the job you work Monday through Friday.

W/S/V addresses operate the same as 'Home' addresses.

The screenshot shows the 'Remote Express' app interface. At the top, there are navigation options: 'Home Address', 'W/S/V Address' (selected), and 'Phone'. Below this is a section titled 'Work/School/Volunteer Address'. It contains two questions with checkboxes: 'Is this work address current?' and 'Make this your primary work address?'. Both 'Yes' options are checked. Below this is a section titled 'New Addresses Added' which displays a 'Primary School Address' card. The card includes the address: 'emerald coast technical, 761 N 20th st, defuniak springs, Florida 32433' and a date '02/02/2026'. It also has two questions with checkboxes: 'Is this school address current?' and 'Make this your primary school address?'. Both 'Yes' options are checked. At the bottom of the card are 'EDIT' and 'DELETE' buttons. Below the card is a question: 'Do you need to add a new Work/School/Volunteer Address?' with 'Yes' and 'No' checkboxes. At the very bottom is a large green 'NEXT' button.

## Phones Tab

If you currently have any phones, the first Phone Number will be your Primary Current phone number – please check ‘Yes’ to confirm.

If your PRIMARY CURRENT phone is a new phone that you are adding, go to add the new phone first. Then unmark primary and the app will show the new phone to allow you to mark it as primary.

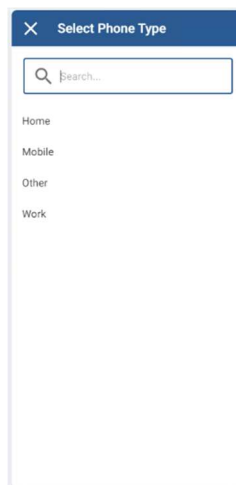
If this is not your Current Primary Phone number – please check ‘No’ so you may select a new one. Any other Phone Numbers must also be confirmed by selecting ‘Yes’ or ‘No’ to say whether they are current.

## Add Phone Number

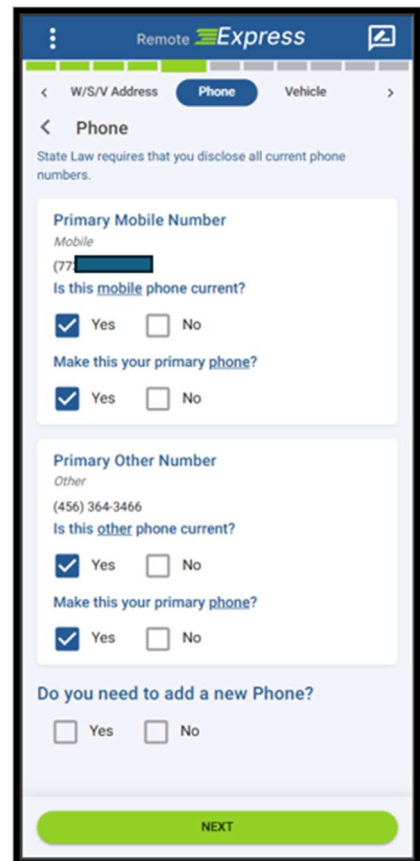
Answer the question ‘Do you need to add any new Phone Numbers?’ if ‘Yes’ then you will need to fill in all of inputs that have a \* next to them.

Click ‘Save’ after completing the inputs on this page and go to the next screen.

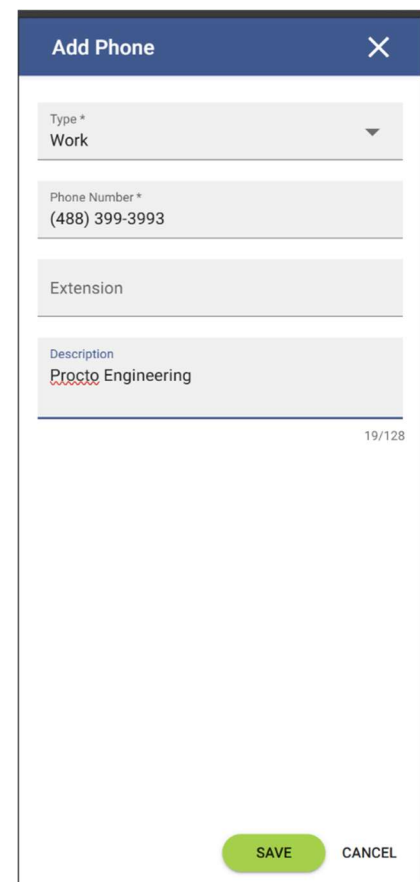
If you need to add another Phone Number, select ‘Yes’ again to add a new number.



A dialog box titled "Select Phone Type" with a search bar and a list of options: Home, Mobile, Other, and Work.



A screenshot of the "Phone" configuration screen in the Remote Express app. It shows fields for "Primary Mobile Number" and "Primary Other Number", each with a "Is this phone current?" and "Make this your primary phone?" section. A "Do you need to add a new Phone?" question is at the bottom with a "NEXT" button.



A screenshot of the "Add Phone" form. It includes a "Type \*" dropdown menu (set to "Work"), a "Phone Number\*" field (containing "(488) 399-3993"), an "Extension" field, and a "Description" field (containing "Procto Engineering"). A "SAVE" button and a "CANCEL" button are at the bottom.

Any phone numbers you have added will show in the display highlighted in yellow as they will be reviewed by the law enforcement agency.

If you are Finished adding new Phone Numbers, then select 'No' to the question and click next to move to next section.

Remote Express

< W/S/V Address Phone Vehicle >

< Phone

*Other*  
(456) 364-3466  
Is this other phone current?  
 Yes  No  
Make this your primary phone?  
 Yes  No

New phones added

**Primary Work Number**  
*Work*  
(488) 399-3993  
Procto Engineering  
Is this work phone current?  
 Yes  No  
Make this your primary phone?  
 Yes  No  
EDIT DELETE

Do you need to add a new Phone?  
 Yes  No

NEXT

## Vehicle Tab

If you have any vehicles, the first Vehicle should be your Primary Current Vehicle – please check ‘Yes’ to confirm. Note that if your vehicle plate registration has expired you can EDIT the vehicle to update the date with the new registration expiration date.

If this is not your Current Primary Vehicle – please check ‘No’ so you may select a new one.

Any other Vehicles must also be confirmed by selecting ‘Yes’ or ‘No’ to say whether they are current.

Remote Express

Phone Vehicle S/M/T

< Vehicle

State Law requires that you disclose all current vehicles that you have access to.

Year: \_\_\_\_\_ Images  
Make: NONE REPORTED  
Model: NONE REPORTED  
Color: \_\_\_\_\_  
License Plate #: \_\_\_\_\_ State: \_\_\_\_\_  
License Plate Expiration Date: Invalid Date  
Start Date: Invalid Date

Is this vehicle current?  
 Yes  No

Make this your primary vehicle?  
 Yes  No

[EDIT](#)

Do you need to add a new vehicle?  
 Yes  No

Note: A vehicle is any vehicle that you have permission or access to use.

NEXT

## Add Vehicle

At the end of the form, you must answer the question ‘Do you need to add any new Vehicles?’ To add a new vehicle, click on ‘Yes’, then the ‘Add Vehicle’ form will be displayed for you to enter in information that describes the vehicle. Required entries are designated with a \* next to them. YOU WILL NEED TO TAKE A PICTURE OF YOUR VEHICLE OR YOUR VEHICLE REGISTRATION CARD.

Note that the VIN # is not required to fill out. This field is supplied in the photo registration card, so it is optional for you to enter in the ‘Add Vehicle’ form.

The photos that you take can be deleted and retaken when adding a vehicle. They are displayed at the bottom.

Add Vehicle

License Plate Expiration Date \*  
02/06/2030

VIN #

Start Date \* End Date  
02/06/2026

Please take a photo of registration card, VIN # or license plate.

Take Photo or Upload Photo

Is this your primary vehicle?  
 Yes  No

Photos (2)

DELETE DELETE

SAVE CANCEL

## Scars/Marks/Tattoos Tab

Please confirm all Scars, Marks and Tattoos are current by checking 'Yes' or 'No'. Each new Scar, Mark and Tattoo that you add requires a minimum of one photo to document it.

To add a new scar, mark or tattoo check 'Yes' to the question "Do you need to add any new Scars/Marks/Tattoos?"

Then proceed to fill out the type, location and description. You must also take a photo of the new scar, mark or tattoo.

If you need to add another Scar, mark, or Tattoo, select 'Yes' again to add a new one. When the screen opens to details, click on the camera icon to take a new photo. Focus your phone camera on the scar, mark or tattoo and take the photo. Click save if you have taken a clear close-up photo.

Click 'Save' after completing the inputs on the form and the app will return to the Scars/Marks/Tattoos form and will display all of your entries.

You are able to edit or delete any new entries you have added. You can add a photo by selecting a card for any scar, mark, or tattoo.

When you are finished adding all new scars, marks and tattoos - check 'No' to the last question and then click Next to go to the next section.

Remote Express

Vehicle S/M/T Contact

Scars, Marks, and Tattoos

State Law requires you to report all Scars, Marks, and Tattoos.

Are all the following Scar/Marks/Tattoos current?

Scar Chest surgery cut

Is this scar current?

Yes  No

Do you need to add a new Scar/Mark/Tattoo?

Yes  No

NEXT

Add Tattoo

Type \*  
Tattoo

Location \*  
forearm

Description \*  
sword

Take a photo of the Scar/Mark/Tattoo

Take Photo or Upload Photo

DELETE

SAVE CANCEL

## Emergency Contacts

The 'Emergency Contacts' tab will contain all the contacts that you have given the law enforcement agency so that if the agency is having a problem contacting you, the contacts can be notified by the agency in an effort to notify you. Primary Emergency Contacts are those that you want the agency to start contact with when they cannot get in communication with you.

The screenshot shows the 'Emergency Contact' management screen. At the top, there's a navigation bar with 'Remote Express' and a 'Contact' button. Below that, the screen displays two contact entries. The first entry is for 'puff daddy' with phone number '8382928219'. It has two checkboxes: 'Is this contact current?' (checked 'Yes') and 'Make this your primary contact?' (checked 'Yes'). The second entry is for 'Child bart henderson' with phone number '(940) 3903232'. It has 'Is this contact current?' (checked 'Yes') and 'Make this your primary contact?' (checked 'No'). At the bottom, there's a question 'Do you need to add a new Emergency Contact?' with 'Yes' and 'No' checkboxes, and a green 'NEXT' button.

### Add New Contact

To add a new Contact check 'Yes' to the question "Do you need to add any new Emergency Contacts? "

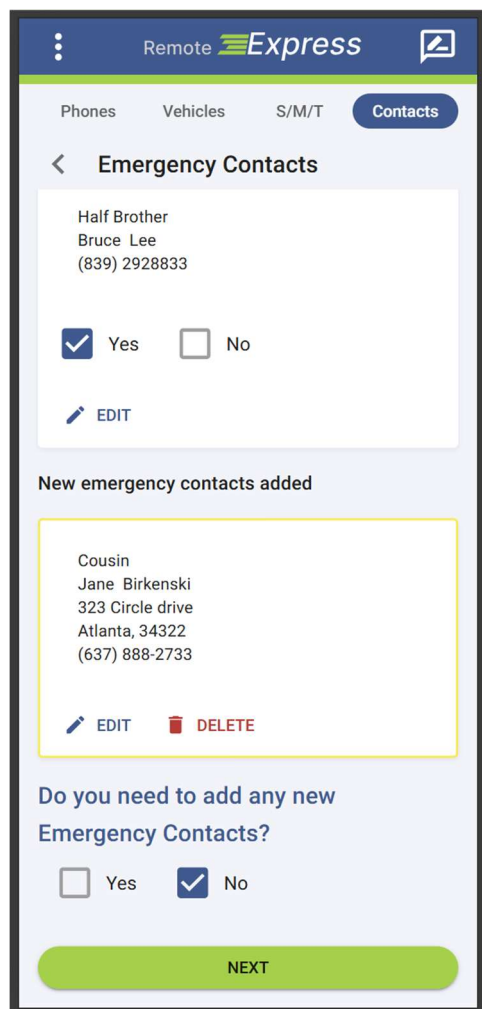
Then proceed to fill out all required entries that have a \* next to them.

Click 'Save' after completing the entries.

The screenshot shows the 'Add Emergency Contact' form. It has a blue header with the title and a close button. The form contains several input fields: 'Last Name \*' (Birkenski), 'First Name \*' (Jane), 'Middle Name', 'Phone Number \*' ((637) 888-2733), 'Relationship to Offender \*' (Cousin), 'Street Number' (323), 'Street Direction Prefix', 'Street Name' (Circle), 'Street Type' (drive), 'Street Direction Suffix', and 'Apartment/Unit/Suite'. At the bottom, there are 'SAVE' and 'CANCEL' buttons.

If you made a mistake on the entry of any contact, you can edit the contact information by clicking on 'Edit'. For new entries you can also delete the contact information you just added. For contacts that are no longer current click on 'No' to indicate they are no longer a contact.

If you need to add another Emergency Contact, select 'Yes' again to add a new number. When you are finished adding all new Emergency Contacts - check 'No' to the last question and then click Next to go to the next section.



## Email Tab

Please confirm that all existing Emails are current by checking 'Yes' or 'No'.

Remote Express

W/T Contact **Email** Internet

< Email

Are the following emails current?

Primary Email  
gengerman@watchsystems.com

Is this email current?

Yes  No

Make this your primary email?

Yes  No

New Emails added

alyankovich@gmail.com  
I check email at this address once a week

Is this email current?

Yes  No

Make this your primary email?

Yes  No

[EDIT](#) [DELETE](#)

Do you need to add a new Email?

Yes  No

NEXT

To add a new email check 'Yes' to the question "Do you need to add any new Emails?"

Then proceed to fill out the email .

Click 'Save' after completing the inputs on this page and go to the next screen.

If you need to add another Email, select 'Yes' again to add a new Email.

When you are finished adding all new emails - check 'No' to the last question and then click Next to go to the next section.

Add Email

Email\*  
alyankovich@gmail.com

Note  
I check email at this address once a week

41/256

Is this your primary email?

Yes  No

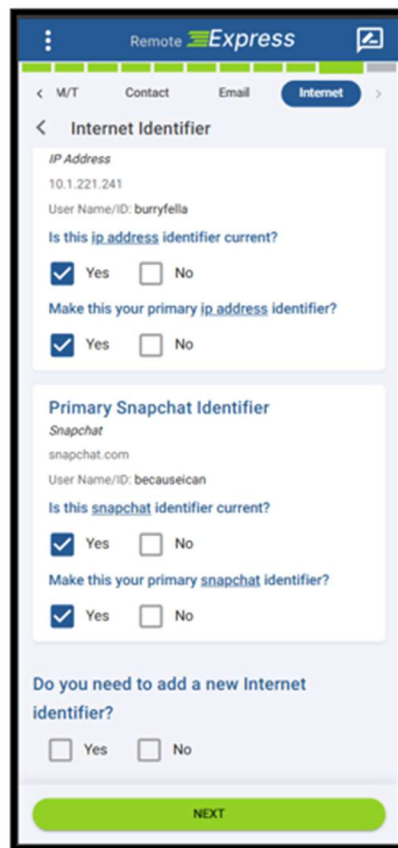
SAVE CANCEL

## Internet Tab

Please confirm all Internet Identifiers are current by checking 'Yes' or 'No'.

To add a new Internet Identifier check 'Yes' to the question "Do you need to add any new Internet Identifiers?"

Adding internet entries is easy. Proceed to fill out the Username/ID, Type, and URL. Note that for 'Type' you are free to add the name of the Internet service if the list is missing yours.

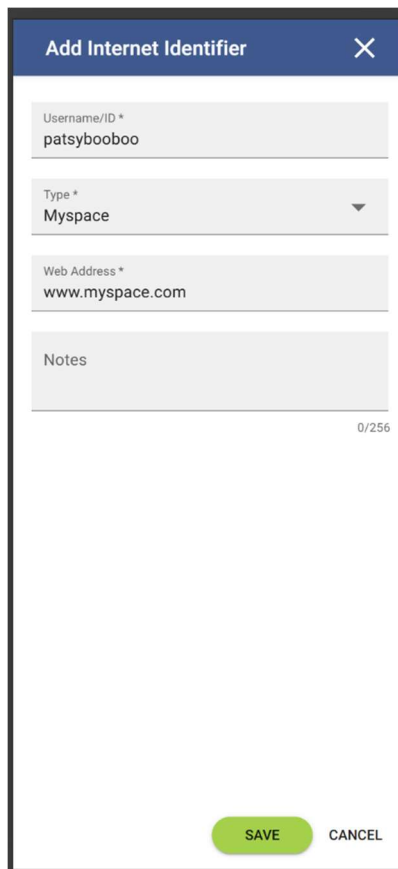


The screenshot shows the 'Internet Identifier' screen in the Remote Express app. It features a blue header with the app name and a navigation bar with tabs for 'W/T', 'Contact', 'Email', and 'Internet'. The main content area is divided into two sections. The first section is for an 'IP Address' with the value '10.1.221.241' and a 'User Name/ID' of 'burryfella'. It asks 'Is this ip\_address identifier current?' and 'Make this your primary ip\_address identifier?', both with 'Yes' checked. The second section is for a 'Primary Snapchat Identifier' with the value 'snapchat.com' and a 'User Name/ID' of 'becauseican'. It asks 'Is this snapchat identifier current?' and 'Make this your primary snapchat identifier?', both with 'Yes' checked. At the bottom, there is a question 'Do you need to add a new Internet identifier?' with 'No' checked, and a green 'NEXT' button.

Click 'Save' after completing the inputs on this page and go to the next screen.

If you need to add another Internet Identifier, select 'Yes' again to add a new Internet Identifier.

When you are finished adding all new Internet Identifiers - check 'No' to the last question and then click Next to go to the next section.



The screenshot shows the 'Add Internet Identifier' form in the Remote Express app. It has a blue header with the title and a close button. The form contains four input fields: 'Username/ID \*' with the value 'patsybooboo', 'Type \*' with a dropdown menu showing 'Myspace', 'Web Address \*' with the value 'www.myspace.com', and 'Notes' which is currently empty. At the bottom right, there is a green 'SAVE' button and a grey 'CANCEL' button.

## Summary Review Screen

When all of the information updates have been completed, the 'Summary Review Screen' will appear. You are able to go back to any tab if you have forgotten any information update or wish to correct an item. Simply click on the tab you want to navigate to.

Tabs that you have added entries to are highlighted in blue and contain a count of the number of additions you made within that information tab. Those that do not have any additions are shown in gray (as pictured on the right).

If all tabs are accurate, you must answer the question "Did you have any problems entering or understanding the information that you supplied?" by checking 'Yes' or 'No'. If you click on "Yes", you will be asked to supply the question or problem you encountered filling out the updates to your information.

## State Required Attestations

The last step in submitting your information updates is to review and acknowledge the requirements ("Attestations") that the State requires you to acknowledge. The number of Attestations that are to be acknowledged are shown in the form.

Once you have acknowledged all of these attestations, you will then be able to capture your signature as a final step to submitting your information.

Remote Express

### Review

You made changes to:

Physical	Phones [+1]
Vehicles [+1]	Emergency Contact
W/S/V Address [+1]	Home Address
Email [+1]	Scars / Marks / Tattoos [+1]

Internet Identifiers

Did you have any problems entering or understanding the information that you supplied?

Yes  No

After you have reviewed your changes above:

1. Review and agree to the laws of Alabama.
2. Submit your **signature** without using initials.

START OVER SIGN

Remote Express

### State Law

1 of 4

I understand that Remote Express is a privilege and might require me to go to the office if warranted by the Agency.

1  I agree

NEXT

## Signature

Next you need to touch the Signature box and rotate your phone lengthwise to sign your complete name.

Once you have completed your signature you must select the 'Submit' button to complete your Registration.

## Submission

You should have selected the 'Submit' button to complete your registration.

You will see a Confirmation of your submission when the information you supplied as reached OffenderWatch.

When the agency has reviewed your submission you will receive an SMS Text message stating that your information was either:

Approved – you record has been updated and your responsibility is complete. Check your email for a complete record of your information, which includes your next registration date.

Clarifications / Questions about one or more entries you supplied in your information. If you receive this response, log back into the application and you will be taken to an Action Required form.

Rejected – You must report to the agency's office in person.

Remote Express

Review

You made changes to:

- Physical
- Vehicles
- Address [+2]
- Scars / Marks / Tattoos [+1]
- Phones [+1]
- Emergency Contact [+1]
- Email
- Internet Identifiers [+1]

Did you have any problems entering or understanding the information that you supplied?

Yes  No

An email receipt will be sent to you at your primary Email address.

[Review State Law Sex Offender Requirements here.](#)

Signature

G MAN

START OVER SUBMIT

Remote Express

Alabama Law Enforcement Agency  
Sex Offender Registry

**Submission Received**

Your information has been successfully submitted to OWL Symposium for review.

Date: 2/20/2026, 3:25:05 PM

**What Happens Next?** An agency officer will review your information. Then you will receive an SMS text message with one of the following results:

- Approved:** Your record has been updated and your responsibility is complete. Check your email for a complete record of your information, which includes your next registration date.
- Clarification Needed:** The agency requires more information. When you receive this SMS text message, log back into Remote Express to review questions by the agency.
- Rejected:** You must report to the agency's office in person.

The Huntsville Police Department has received your information and will now review it.

Response Times:  
**Monday-Friday (8 AM - 4 PM):** You will typically

FINISHED

## Agency Response to Your Submission

Once you have successfully submitted your information updates, law enforcement officers will review your update and **you will receive a response on your mobile phone (an SMS Text Message) and also an email sent to your primary email that will tell you the result of your submission update.** There are three (3) different outcomes depending on the officer reviewing your information updates:

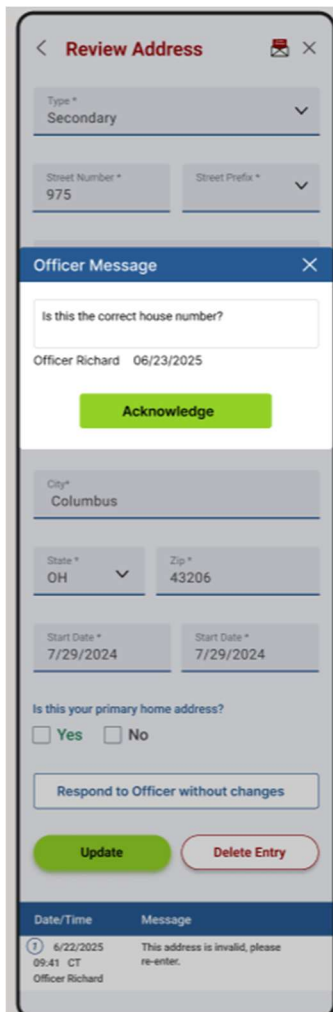
- 1) Your updated information has been ACCEPTED by the agency. Your primary email address will be sent a complete copy of your update and include the next registration date that you are responsible for making a registration.
- 2) The officer reviewing your update(s) has questioned one or more of your information updates. You are to go back into the Remote Express App by signing in and review the questions supplied by the officer. Then resubmit your information when you have updated or answered the officer's questions. See below: Review By Officer Has Questions Returned
- 3) The officer reviewing your update has REJECTED your updates and you are required to come into the agency to update your information with an officer.

There is also another response in the case where the agency has issued questions to your update(s) and you have not responded within a reasonable time frame to their questions. In this case, the officer at the agency can either REJECT your submission (as in step 2) or Complete your submission with any partially accepted updates of your information (Completed with Errors). In the case the officer has taken the action to complete your updates (Completed with Errors), the information accepted will update your information and the information questioned will have to be updated by you again by accessing the app for an information update. This will be detailed in an email sent to you with the information that was not accepted. In this case you will be given your next registration date so you are not in violation of your registration requirement.

# Officer Requests Further Action By You

If an officer questions one or more of your updates, you must respond back to the agency (see below).

- You'll receive an SMS text message on your mobile phone asking you to sign in to the Remote Express app.
- After you sign in, an **Action Required** screen will immediately appear, listing the officer's questions.
- The screenshot on the right shows how these questions look when you return to the app after receiving the SMS text message from the agency.
- In this example, you're asked for more details about a secondary address and the home phone number you previously updated.
- Tap any listed item 'outlined in red' to open it and see exactly what the officer is requesting, then provide the requested information as shown below.



After clicking on an item shown in red outline, the entry associated with the officer's request / question will appear and the officer's message will appear. You will be required to first acknowledge what the officer is asking by clicking on the Acknowledge button.

Once the officer's message has been acknowledged you have 3 courses of action:

- 1) Respond back to the officer without any changes to the information. This means you do not want to make any changes to the information you already supplied.
- 2) Update the form by changing any of the information in the form.
- 3) Delete the entry. This indicates you did not mean to add the entry.

After you have selected your 'course of action' you will then be able to send a message back to the agency.

In the example on the right, the offender decided to make changes to the original information supplied and then click on the 'Update' button.

Each of the 3 courses of action will ask you to enter a text message response back to the officer. You should answer back the reason or what change(s) you made (in the case of an update) for your course of action so that your response back to the agency will be approved.

Clicking on the 'Respond' button will take you back to the Action Required form and turn the entry that you reviewed and responded to with a 'green' outline indicating that you have completed the response back to the officer.

**Review Address**

Type \*  
Secondary

Street Number \*  
975

Street Prefix \*

**Update Entry**

**Officer Message**

Is this the correct house number?

Officer Richard 06/23/2025

**What did you update in this entry?**

Enter your Response Below

I changed the street number

**Respond** **Cancel**

Start Date \*  
7/29/2024

Start Date \*  
7/29/2024

Is this your primary home address?

Yes  No

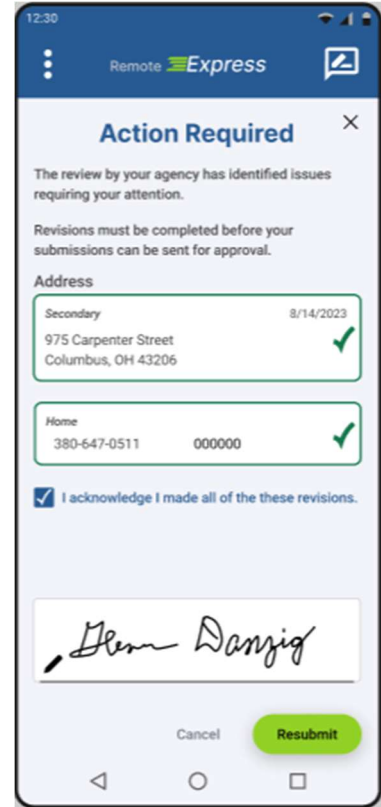
**Respond to Officer without changes**

**Update** **Delete Entry**

Date/Time	Message
6/22/2025 09:41 CT Officer Richard	This address is invalid, please re-enter.

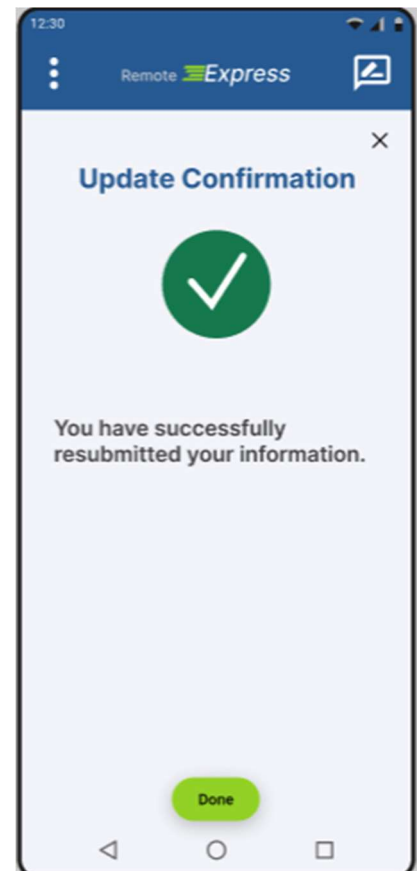
When all of the items listed in the 'Action Required' form are showing a green outline, you have completed your response back to the agency. Now you will:

- 1) Check the box for 'Acknowledgement' of making the revisions;
- 2) Re-sign your name to validate your re-submission of entries that you have made.



After you hit the 'Resubmit' button, you will receive the message displayed on the right, indicating you have successfully responded back to the agency with your response to their request(s).

Note: the response back to the agency might generate further requests for information that could again require you to answer and respond to the officer's request(s). When your updates have all been approved an SMS text will update you to this status and an email will be sent to your primary email address displaying all of your current updates and your next verification date.

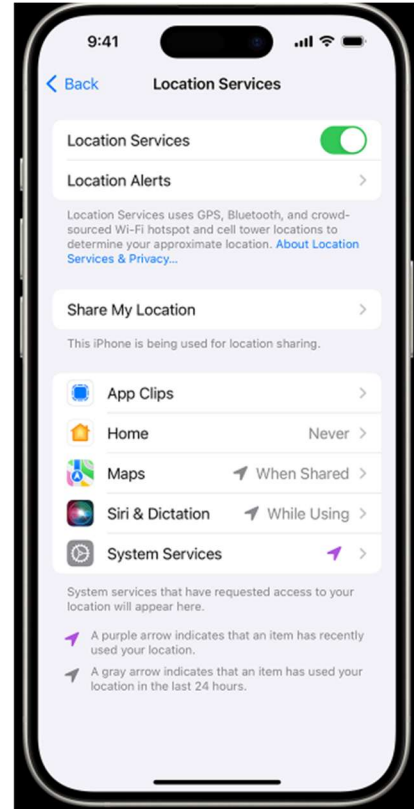
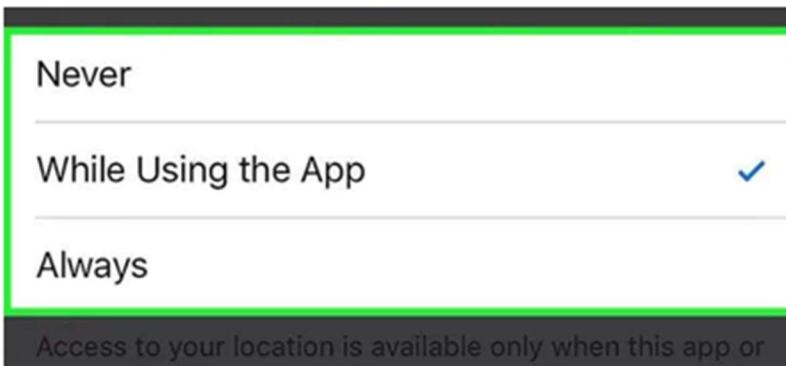
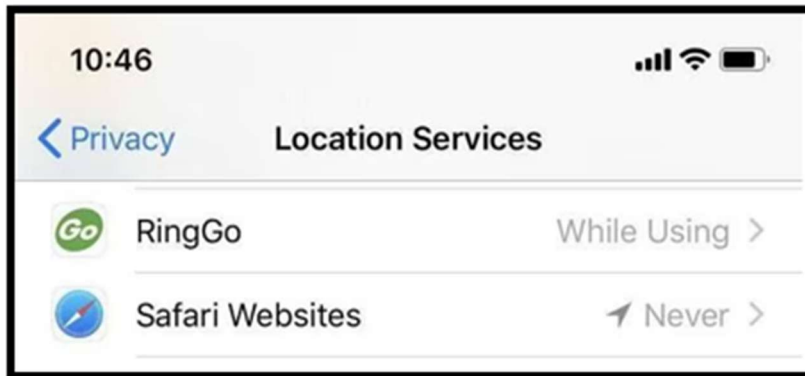


# Appendix A

## Apple iPhone Instructions for Allowing Your Location to be Provided

The mobile app requires that you provide your location. To enable this permission on an Apple iPhone do the following:

- 1) Goto 'Settings> Privacy & Security > Location Services
- 2) Enable 'Location Services'
- 3) Enable 'Share My Location'
- 4) Scroll down to 'Safari Websites'
  - a. Press the arrow on the right.
  - b. Check on 'While Using the App'
  - c. Enable 'Precise Location'



You are now allowing the mobile app to use your location. It will only do this once when using the app. No further location monitoring is performed by the app.